

Terms of Service

Effective August 29, 2026

These terms apply to everyone who uses Mirai. Section 6 contains additional terms for people and organizations that create, manage, publish, embed, or distribute Mirai experiences or use creator or business features.

1. Your agreement with us

These Terms of Service are an agreement between you and Mirai Technologies Inc., a Delaware corporation ("Mirai," "we," "us," or "our"). By using Mirai, you agree to these terms and acknowledge our [Privacy Policy](#). If you do not agree, do not use Mirai.

You must be at least 18 years old and legally able to agree to these terms.

2. About Mirai

Mirai is an interactive informational and entertainment experience for exploring places and surrounding areas. Features may include maps, routes, local information, generated media, AI-assisted discovery, and ways to contact a creator or local professional.

Mirai does not provide brokerage, agency, appraisal, inspection, lending, insurance, legal, financial, or other professional advice or representation.

Information and output from Mirai, AI, creators, or third parties may be incomplete, outdated, illustrative, synthetic, or wrong. Mirai does not verify or guarantee it. Do not rely on Mirai as the sole basis for a purchase, sale, lease, investment, safety, school, commute, accessibility, or other important decision. Verify important information with relevant sources and qualified professionals.

3. Responsible use

Use Mirai lawfully and respectfully. Do not use it to deceive, defraud, harass, discriminate against, or harm anyone; infringe another person's rights; upload content you cannot lawfully use; interfere with security; introduce malware; use unauthorized automated access; or copy, sell, repack, reverse engineer, extract, or bypass controls except where Mirai authorizes it or applicable law permits it.

To the fullest extent permitted by law, you are responsible for third-party claims and reasonable costs caused by content you submit, your unlawful use of Mirai, or your violation of these terms or another person's rights.

4. Accounts, content, and third parties

If you create an account, provide accurate information and protect your login credentials. You are responsible for activity under your account.

You keep any ownership rights you have in content you submit. You give Mirai a worldwide, non-exclusive, royalty-free licence to host, copy, process, adapt, generate from, transmit, publish, display, and distribute that content, and to allow

our service providers to do so, as reasonably needed to:

- provide, operate, secure, support, analyze, evaluate, develop, and improve Mirai;
- provide features you request and make content available when you choose to publish or share it;
- enforce these terms and protect Mirai or others; and
- comply with law.

You confirm that you have the rights needed to give this licence. Our handling of personal information and AI features is described in the [Privacy Policy](#).

Generated output may not be unique, copyrightable, accurate, or free of third-party rights. Review it before using or sharing it. Subject to applicable law, third-party rights, and feature restrictions, you may use output generated specifically for you for Mirai's intended purposes, but only to the extent Mirai has rights to grant that use.

Unless Mirai expressly agrees otherwise, creators, property representatives, and other professionals you contact through Mirai are independent from us, and Mirai is not a party to your communications or transactions with them. We do not control, endorse, or guarantee third-party services or content. They may change or become unavailable and may have their own terms and privacy policies.

Mirai includes Google Maps features and content. Your use of those features and content is subject to the then-current [Google Maps/Google Earth Additional Terms of Service](#) and the [Google Privacy Policy](#).

Mirai and its software, interfaces, designs, trademarks, technology, and other materials are owned by Mirai or its licensors. Subject to these terms, Mirai gives you a limited, personal, non-exclusive, non-transferable, and revocable right to use the service for its intended purposes.

5. Availability and risk

We may change, suspend, or discontinue any part of Mirai. We do not promise that Mirai will always be available, uninterrupted, secure, or error-free.

We may review, refuse, remove, or restrict content and restrict, suspend, or terminate access, with or without notice where permitted by law, when we reasonably believe doing so is necessary to enforce these terms, comply with law or provider requirements, operate or protect Mirai, or prevent risk or harm. We may terminate repeat infringers in appropriate circumstances. We have no duty to monitor content. You may stop using Mirai at any time.

To the fullest extent permitted by law, Mirai, its content, generated output, and third-party content are provided "as is" and "as available." We disclaim warranties of any kind, including warranties of accuracy, merchantability, fitness for a particular purpose, and non-infringement.

Mirai and the people and organizations that work with us will not be liable for indirect, incidental, special, consequential, exemplary, or punitive damages arising from Mirai.

To the fullest extent permitted by law, Mirai's total aggregate liability arising from Mirai or these terms will not exceed the amount you paid Mirai during the 12 months before the first event giving rise to the claims. These limits do not apply where the law does not allow them and do not reduce non-waivable consumer rights.

6. Additional Terms for Creators and Agents

This Section 6 applies to people and organizations that create, manage, publish, embed, or distribute Mirai experiences or use creator or business features. "Customer" means the person or organization receiving those services.

An order form or signed agreement may add terms for particular services. If documents conflict, the signed agreement controls that conflict, followed by this Section 6 and then the rest of these Terms of Service.

6.1 Accounts and authority

If you use Mirai for someone else, you confirm that you are authorized to act for them. Customer is responsible for its authorized users, permissions, credentials, account activity, and removing access when it is no longer authorized.

Subject to the applicable documents, Mirai gives Customer a limited, non-exclusive, non-transferable, and revocable right to permit authorized users to use available creator and business features.

Customer may not reverse engineer Mirai, bypass access or security controls, extract the service at scale without permission, or use Mirai or its output to build or train a competing product or model, except where applicable law does not allow those restrictions.

6.2 Mirai's role

Mirai provides technology and information tools for creating, publishing, and exploring interactive experiences. It does not provide brokerage, agency, appraisal, inspection, lending, insurance, legal, financial, or other professional services or representation.

Unless agreed in writing, Mirai does not represent Customer, a property owner, or any transaction party, and Customer may not state or imply otherwise. These terms do not create an agency, fiduciary, franchise, partnership, employment, or joint-venture relationship.

6.3 Creator Content and output

"Creator Content" means listings, photos, video, audio, scans, branding, instructions, and other material Customer provides.

As between Customer and Mirai, Customer keeps any rights it has in Creator Content. Customer gives Mirai a worldwide, non-exclusive, royalty-free, sublicensable licence to host, use, copy, process, adapt, generate from, transmit, publish, display, and distribute Creator Content as reasonably needed to operate, secure, support, analyze, evaluate, develop, improve, and promote Mirai and authorized experiences, including through service providers and distribution partners. The [Privacy Policy](#) governs personal information in Creator Content.

Customer may opt out of Mirai's use of specified Creator Content to promote Mirai by emailing founders@heymirai.ai with enough detail to identify that content. Mirai will use commercially reasonable efforts to honor the request prospectively within a reasonable time. This opt out does not restrict Mirai's use of Creator Content to operate, secure, support, analyze, evaluate, develop, or improve Mirai, or to operate and promote Customer's authorized experiences.

Mirai may create and use aggregated or deidentified information for lawful business purposes.

As between Mirai and Customer, and only to the extent Mirai has rights to grant, Customer may use output generated specifically for Customer, subject to these terms, applicable law, and third-party rights and restrictions. Output may not be unique, accurate, copyrightable, or free of third-party rights. This does not grant rights in Mirai software, templates, brands, or third-party materials.

6.4 Publishing and responsibility

Customer confirms that it has all rights, licences, consents, releases, and approvals needed for Creator Content and Mirai's permitted use.

Customer is responsible for its experiences, selected content and output, claims, services, and communications. Customer must keep material listing information accurate and current, publish only when authorized, maintain required professional licences and disclosures, and correct or remove content it can no longer lawfully publish.

Customer's advertising and other claims must be truthful, not misleading, and adequately supported. Customer must make legally required sponsorship, endorsement, and synthetic-media disclosures.

For housing-related experiences, Customer must comply with applicable fair-housing, human-rights, anti-discrimination, advertising, and professional-conduct laws. Customer may not use content, output, inquiries, or analytics to discriminate, steer, exclude, target, rank, or otherwise treat people differently based on a legally protected characteristic, or a proxy for one where doing so violates applicable law.

6.5 Inquiries and communications

Depending on a visitor's actions and the experience setup, Mirai may make an inquiry and related context available to Customer as described in the [Privacy Policy](#).

Customer is responsible for follow-up and for handling information it receives. Customer must comply with applicable privacy, security, marketing, telemarketing, anti-spam, and do-not-contact laws; provide notices and obtain consent where required; and honor applicable choices and opt-outs.

Mirai does not guarantee the number, validity, responsiveness, or conversion of inquiries and is not a party to Customer's relationship or transaction with a visitor.

6.6 AI and third-party services

Mirai may use AI and third-party maps, routes, places, imagery, listings, public data, and media services. Information and output may be incomplete, synthetic, delayed, unavailable, or inaccurate.

Customer must review material information before publishing or relying on it and comply with applicable third-party terms, restrictions, notices, and attributions. Customer may not misleadingly or unlawfully present synthetic material as verified or authentic.

6.7 Embeds and analytics

Where available, Customer may use Mirai embeds, share links, publishing tools, and analytics for authorized experiences and websites, subject to current instructions and limits.

Customer must protect keys and account access and preserve required notices and attributions unless authorized otherwise. Views, sessions, engagement, attribution, and inquiry metrics are estimates and may be delayed, filtered, duplicated, or incomplete.

6.8 Fees and taxes

Applicable pricing, credits, usage allowances, billing, renewal, cancellation, taxes, and refund terms presented at purchase or in an order form are part of these terms.

Customer must provide accurate billing information and pay undisputed amounts when due. Except where an order or applicable law says otherwise, incurred fees and consumed credits are non-refundable.

6.9 Suspension and termination

Mirai may review, refuse, remove, or limit content; change or discontinue features; or restrict, suspend, or terminate access, including for non-payment, security risk, unlawful or harmful use, breach, or risk to Mirai or others. Mirai has no duty to monitor content.

Notice is governed by any applicable order and law; otherwise, Mirai may give notice when practicable.

On termination, Customer must stop using disabled features and Mirai materials, pay amounts due, and remove disabled embeds or keys when requested.

6.10 Risk, liability, and indemnity

The disclaimers and damage exclusions in Section 5 apply. Mirai does not promise views, inquiries, transactions, revenue, reach, or other business results.

Instead of the general cap in Section 5, to the fullest extent permitted by law, Mirai's total aggregate liability for creator or business services will not exceed the amount Customer paid for the affected services during the 12 months before the first event giving rise to the claims.

To the fullest extent permitted by law, Customer will defend, indemnify, and hold harmless Mirai and its officers, directors, employees, and agents from third-party claims and reasonable costs, including legal fees, arising from:

- Creator Content;
- Customer's experiences, services, communications, or use of Mirai; or
- Customer's violation of these terms, applicable law, or another person's rights.

These provisions do not limit liability that cannot lawfully be limited. A signed agreement may state different terms.

6.11 General provisions

Section 7's governing-law, dispute, amendment, and severability provisions apply.

Failure to enforce a provision is not a waiver. Customer may not transfer these terms or an account without Mirai's written consent. Mirai may transfer them to an affiliate or as part of a financing, reorganization, merger, acquisition, or sale of its business, subject to applicable law.

Terms that by their nature should survive do so, including payment, ownership, indemnity, disclaimers, liability, and dispute provisions.

7. General terms

Delaware law governs these terms, subject to rights you cannot waive where you live. Except where applicable law gives you a different right, you and Mirai consent to exclusive jurisdiction and venue in the state or federal courts in Delaware. Nothing prevents you from contacting a regulator or using rights and remedies available under applicable law.

We may update these terms as Mirai, our business, or the law changes. We will post updated terms with a new effective date and provide any additional notice or obtain any consent required by law. Changes apply prospectively. Where permitted by law, continued use after the effective date means you accept the updated terms.

If one provision cannot be enforced, the rest remain in effect. A failure to enforce a provision is not a waiver. You may not transfer these terms or your account without our written consent. Mirai may transfer these terms as part of a financing, reorganization, merger, acquisition, or sale of its business, subject to applicable law. These terms and the documents they incorporate are the agreement about Mirai, except where a signed agreement states otherwise.

8. Contact us

Questions about these terms can be sent to founders@heymirai.ai.

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